

No. 20-2 /2018-GA
Government of India
Ministry of Agriculture & Farmers Welfare
Department of Agriculture, Cooperation & Farmers Welfare

Krishi Bhavan, New Delhi
Dated the 6th June, 2018

E-TENDER NOTICE

The Ministry of Agriculture & Farmers Welfare, Department of Agriculture, Cooperation & Farmers Welfare invites **On Line** quotations on single bid format for award of the Annual Maintenance Contract for CORAL Telecom make EPABX System from Original Equipment Manufacturers (OEM), Authorized Service Provider or dealer of OEM of CORAL Telecom in Delhi NCR, who are capable to carry out Maintenance work of aforementioned EPABX System of this Department.

2. The tender must be submitted on **www.eprocure.gov.in** through online mode only. **No manual bids will be accepted.** EMD in sealed cover prominently marked as "EMD for tender for CAMC for COREL Telecom EPABX System of the Department of Agriculture, Cooperation & Farmers Welfare" may be handed over to SO(GA) in R/No. 15, Ground Floor, Krishi Bhawan, New Delhi-110001" latest by **3.00 P.M. on 21.06.2018**. These bids will be **opened online on 22.06.2018 at 3.30 P.M.** The details of tender are as under:

2.1	TENDER NUMBER	FILE NO. No. 20- 2/2018-GA
2.2	DESCRIPTION OF WORK	COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF "CORAL TELECOM EPABX SYSTEM AND ITS 590 EXTENSIONS (Appx.)" IN DAC &FW
2.3	TYPE OF TENDER	ON LINE
2.4	LAST DATE & TIME OF SUBMISSION OF BID	21.06.2018 3:00 PM
2.5	DATE, TIME & VENUE OF OPENING OF TENDER	22.06.2018, 3:30 PM, ROOM NO. 15, KRISHI BHAWAN, NEW DELHI.
2.6	BID VALIDITY	60 DAYS
2.7	EMD	Rs. 30,000/-
2.8	EMD VALIDITY	90 DAYS
2.9	PERFORMANCE SECURITY	10% OF RATE QUOTED
2.92	VALIDITY OF PERFORMANCE SECURITY	60 DAYS OF EXPIRY OF CONTRACT
2.93	CONTRACT DURATION	THE CAMC SHALL BE VALID FOR ONE YEAR FROM THE DATE OF AWARD OF THE CONTRACT.

C. S. Manohar

Cont.../2

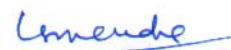
3. Scope of the work and other requirements connected to the contract, including the formats of the bids, terms and conditions of the contract etc. are enclosed to this tender invitation as per the following details:-

3.1	Terms and conditions	Annexure I
3.2	Proforma of Technical Bid	Annexure II
3.3	Proforma of Financial Bid	Annexure III

4. The prospective bidders are free to inspect the above mentioned EPABX System on any working day from 04.06.2018 to 19.06.2018, between 2.00 P.M. to 4.00 P.M. For this purpose they may contact to SO (GA), Department of Agriculture, Cooperation & Farmers Welfare, Room No. 15, Krishi Bhawan, New Delhi.

5. The entire tender document including all Annexure(s), Financial Bid in **Annexure III** will be part of the Technical Bid which also must contain the EMD and all of the requisite documents called for in the tender. The EMD may be handed over to SO(GA) in Room No.15, Krishi Bhavan on or before the schedule time & date and without submission of EMD before the schedule time & date of opening of the online tender, bids will not be admitted. Bidders shall go through the entire tender documents carefully before submitting online tender.

Yours faithfully



(V. Surendra)

Under Secretary to the Government of India
Telephone No. 23384929

NIC – With request that the above mentioned tender may please be uploaded on the Department's website.

TERMS AND CONDITIONS

1. The contract shall be normally for a period of one year with effect from date of award of tender and this period may be extended upto 3 years subject to satisfactory performance. The decision of HOD in this regard will be final. No demand for revision of rates on any account whatsoever shall be entertained under any circumstances during currency of the contract.
2. The quotation shall be accompanied by an earnest money deposit of Rs. **20,000/-** in the form of Demand Draft in favour of PAO (Sectt.-I), Department of Agriculture, Cooperation & Farmers Welfare (Cheque/cash will not be accepted). The online quotations received without earnest money or with cheques/cash shall be summarily rejected and no representation in this regard shall be entertained. The earnest money shall be forfeited if the contractor declared successful declines the offer or does not accept the work for any reason, whatsoever. The earnest money of the firm whose quotation is not approved shall be released only after the award of the contract to the successful tenderer.
3. The tender document should be signed by the firm along with stamp on each and every page stating that the terms and conditions of the tender document are fully acceptable to them. In case the tender document is not signed by the firm, the bid will be summarily rejected. It may be specifically noted that the bid(s) not meeting even the basic cost of the inputs i.e. unreasonably low prices just to undercut and obtain contract are liable to be ignored to maintain the required standards of work being awarded.
4. **Only Original Equipment Manufacturer (OEM)/ authorized service provider/ Dealer of OEM for Machines "CORAL Telecom EPABX System" having three years experience** in the last three Financial Years in Government Sectors in respect of maintenance of EPABX System and Extensions of different configurations are eligible for applying in tender along with other eligibility condition as mentioned in Terms and Conditions. Bid will be valid for 90 days from the date of submission of bid. The contract shall ordinarily be awarded to the lowest evaluated technically qualified bidder whose bid has been found to be responsive and who is eligible and qualified to perform the contract satisfactorily as per the terms and conditions incorporated in the bidding document.
5. The tenderer whose quotation is finally accepted, shall have to furnish a performance security deposit @ 10% of finalized bid in favour of P&AO (Sectt.-I), Department of Agriculture and Cooperation, New Delhi by means of a Fixed Deposit Receipt pledged from any Scheduled Commercial Bank.
6. The Company shall depute trained Mechanic(s) only having wide experience of repairing the EPABX System on daily basis for preventive checks & maintenances and the complaint received during the day shall be attended to promptly and rectified within two hours. The company should have to send their representatives on holidays in case of emergencies.
7. The contract will be comprehensive in nature and **the Department will not make payment for any spare parts. All parts will be replaced free of cost including change of faulty Telephone Instruments(Basic & Caller ID), all type of Cables, Line Cord, Coil Cord, Rosette Box, MDF Box with Crown, and channelling of open telephone wires etc.** Only **genuine** authorized parts shall be allowed to be replaced.

Commander